

# MARK MINTOFF

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**Nationality**      Dual Citizenship; British and Maltese  
**Date of Birth**      09<sup>th</sup> December 1985

## WORK EXPERIENCE SUMMARY

<b>3BetGaming</b>	: <i>Senior Software Developer</i>	Apr 2015 - Present
<b>GO p.l.c</b>	: <i>Software Developer</i>	Sep 2014 - Apr 2015
<b>GO p.l.c</b>	: <i>Business Intelligence Developer &amp; Programmer</i>	Jun 2011 - Sep 2014
<b>Wagerlogic</b>	: <i>Web Developer</i>	Sep 2010 - Apr 2011
<b>Think Design</b>	: <i>ASP.Net Web Developer</i>	Apr 2010 - Sep 2010
<b>Computime Limited</b>	: <i>Software and Front End Developer</i>	Jun 2007 - Apr 2010

## EDUCATION SUMMARY

<b>Microsoft Certification</b>	: <i>SQL Server 2008 Business Intelligence</i>	Jun 2013 - June 2013
<b>University of Hertfordshire</b>	: <i>Bachelor of Science (Hons); Second Upper</i>	Feb 2009 - June 2010
<b>MCAST</b>	: <i>Higher National Diploma (HND) in Software</i>	Sep 2006 - May 2008
<b>MCAST</b>	: <i>National Diploma (ND) in Software</i>	Sep 2004 - May 2006

## SKILL SUMMARY

- Strong development background; C# .Net, ASP.Net, LINQ and T-SQL.
- Strong back-end background; involved in designing robust, complex systems from the ground up.
- Strong front-end background; involved in interface design, client-side functionality and usability programming.
- Strong business intelligence background; involved with the design of SSIS packages, SSRS reports and creating SSAS data warehouses.
- Strong database background; involved in working with SQL Server, Oracle, Postgresql and MySQL.
- Excelling at Research and Development.

## SKILL SET

C#.Net	CSS 3	XML	Regular Expressions
VB.Net	XHTML	SQL	Microsoft TFS
ASP.Net	AJAX	T-SQL	Tortoise SVN
JavaScript	AJAX.Net	Database Design	Mercurial
JQuery	Photoshop	Stored Procedures	Web Services (SOAP)
CSS	.Net 1.1 – 4.0	Wordpress	LINQ
Integration Services (SSIS)	Reporting Services (SSRS)	Analysis Services (SSAS)	Java

## LANGUAGES

<b>English</b>	<i>Mother Tongue</i>	<b>Italian</b>	<i>Average</i>
<b>Maltese</b>	<i>Highly Proficient</i>	<b>French</b>	<i>Poor</i>

## WORK EXPERIENCE

**3BETGAMING – GZIRA, MALTA (SENIOR SOFTWARE DEVELOPER): APRIL 2015 - PRESENT**

RESPONSIBILITIES

KEY ACHIEVEMENTS

## GO P.L.C – MARSÀ, MALTA (SOFTWARE DEVELOPER): SEPTEMBER 2014 – APRIL 2015

### RESPONSIBILITIES

- Responsible for development and maintenance on the Network Inventory and Trouble Ticketing (NITT) system, used for stock management, route configuration and technician trouble ticket scheduling.
- Responsible for development on Network Inventory and Trouble Ticketing system for the up-and-coming Voice-Over-Broadband (VOBB) project which involves Fixed Telephony over Fibre as well as zero-boot modem gateways.
- Responsible for development and maintenance on the LiteVu web application, which provides viewing of customer bills, assigning of bundles and upgrades, as well as a host of other minor functionality useful to call center staff.
- Responsible for maintenance on the VoiceMail service application.
- Responsible for development work related to the Voice Over Broadband (VOBB) project.
- Responsible for the development of SOAP web services.

### KEY ACHIEVEMENTS

- Development and maintenance of file parsing programs used in reporting and reconciliation for the Home Location Register (HLR) dumps produced by Nortel and Alcatel during and after changeover.
- Research and testing of 3<sup>rd</sup> Party Payment Gateway (APCO FastPay) service and migration from internally developed Payment Gateway (SecurePay).

### TECHNOLOGIES USED

C#.Net

Mercurial

ASP .Net

SQL Server

## GO P.L.C – MARSALA, MALTA (BI DEVELOPER): JUNE 2011 – SEPTEMBER 2014

### RESPONSIBILITIES

- Chief Responsibility in the management, maintenance and administration of Business Intelligence central database servers.
- Chief Responsibility in the various Extract, Transform and Load (ETL) packages via SSIS for various amounts of data for engineering, commercial and billing teams.
- Responsible for SSIS packages which collect and transform data and then process the SSAS cubes.
- Responsible for the creation and maintenance of various reports created via SSRS.
- Responsible for the creation of various ad-hoc reports.
- Responsible for the development of tools to aid in the maintenance and further development of Business Intelligence team.
- Responsible for the optimization of existing queries.
- Responsible for the creation and maintenance of Analysis Services datamarts.
- Responsible for creating various project response and details specification documents.
- Responsible for the management of off-shore contractor team.

### KEY ACHIEVEMENTS

- Creation of an SQL Server session monitor web dashboard which keeps track of running queries, blocked sessions, server hard-drive space, as well as CPU, I/O and Memory used by the running queries.
- Development and maintenance of various administration interfaces used internally.
- Development and maintenance of GO Portal MetroEthernet itemized billing tree-view for clients.
- Expert-level understanding of Cerillion Takeon Billing database which provides itemized information on revenue, call patterns, data usage and tariff usage.
- Chief responsibility of the gathering and delivery of data from various sources and departments towards Subex auditing which enables revenue assurance and fraud management.
- Development and maintenance of data replication packages in order to ease reporting load from various live systems.

### TECHNOLOGIES USED

SSIS	SSAS	SSRS	C# .Net
ASP .Net	SQL Server	Oracle	Postgre SQL

## WAGERLOGIC – MSIDA, MALTA : SEPTEMBER 2010 – APRIL 2011

### RESPONSIBILITIES

- Responsible for requirements gathering for functional and aesthetic promotion change requests.
- Chief Responsibility for the management and updating of content on static web pages.
- Chief Responsibility for JQuery functionalities designed for casino promotion purposes.
- Responsible for the deployment of live content via Apache on Linux servers.

### KEY ACHIEVEMENTS

- Initialized, documented and created the migration plan towards Drupal CMS.
- Liaised directly with Toronto-based head of IT.

### TECHNOLOGIES USED

C# .Net	MySQL	PHP	Wordpress
Javascript / JQuery	Linux	Drupal	HTML
Photoshop	Apache	Perl	CSS

## THINK DESIGN – MRĪEHEL, MALTA : APRIL 2010 – SEPTEMBER 2010

### RESPONSIBILITIES

- Responsible for the architectural design on two key projects within the company.
- Responsible for database design, implementation and maintenance using MySQL.
- Responsible for front-end and back-end development utilizing ASP.Net C#, HTML and JQuery.

### KEY ACHIEVEMENTS

- Development of scalable system architecture with custom in-built data caching system.
- Development of customizable, data-driven contact form which caters for future development and change requests with ease.
- Development of an in-house time management suite, catered towards the management of employee activities, project milestones, tasks, leave management, client management and recurring bill management.

### TECHNOLOGIES USED

C# .Net	ASP .Net	MySQL	Javascript / JQuery
HTML	CSS		

## COMPUTIME LIMITED – B'KARA, MALTA : JUNE 2007 – APRIL 2010

### RESPONSIBILITIES

- Responsible for development and design of several customized charts using Dundas Charts.
- Responsible for Javascript and AJAX.Net programming.
- Responsible for research and development into several third party components and contributing towards the decision process for purchases.

### KEY ACHIEVEMENTS

- Oversaw design and user acceptance testing on the interface for Change Director V3.
- Research and development of convolution matrix image comparison methodologies.
- Research and development of Fuzzy Logic and Levenshtein Distance algorithms.
- First-hand experience developing on the Kentico Content Management System.

### TECHNOLOGIES USED

C# .Net  
HTML

ASP .Net  
CSS

SQLServer  
Photoshop

Javascript / JQuery  
Kentico

## REFERENCES

### **David Vella**

Manager BI & Resource Management at GO Plc

I have known Mark for a year now. He worked with me on several projects that he concluded successfully ranging from web based applications to Datamart ETL processes. From his interview I was aware that he was a good C# developer but today I know he is a great all-rounder in the entire SDLC. Mark has proven to be technically flexible and ready to work on any type of project without hesitation.

### **Ian Andrew Galea**

Manager Billing Operations Preprocessing at GO Plc

I have no hesitancy in writing a recommendation for Mark. He is innovative, creative and has a broad range of experience and skills. Since the beginning of our collaboration I know him as a person who gives careful attention to detail. Based upon my time working with Mark, I recommend him very highly.

### **Stefan Mizzi**

Senior Software Developer at GO Plc

I had the privilege of working with Mark on a couple of IT projects at GO plc. Mark has always demonstrated a high degree of expertise and is a very productive, highly motivated and goal oriented person. He is a reliable and well educated team player with a very positive attitude towards work.

Mark is always up to date on cutting edge technologies, is a multi-skilled developer and working with him is a signature of success.

### **Pierre Grima**

Sub-contracted BI Co-ordinator and developer at GO Plc

I worked with Mark for over a year at GO and we worked together on a number of BI tasks. Mark is a very reliable, trustworthy and technical individual and I would recommend him to anyone.

### **Keith Debattista**

QA Coordinator at GO Plc

I have worked with Mark for the past year and it was immediately evident that he is very dedicated and knowledgeable in his work. He is flexible and willing to work on any project assigned to him. I would recommend Mark to any organisation as he would be an asset to the company.